



Board of Aldermen Request for Action

MEETING DATE: 2/20/2025

DEPARTMENT: Finance

AGENDA ITEM: Resolution 1442, Approving a Water and Wastewater Leak Adjustment Request

REQUESTED BOARD ACTION:

Motion to approve Resolution 1442, approving a water and wastewater leak adjustment request for April Cunningham in the amount of \$103.30.

SUMMARY: The City has received notice from April Cunningham, a residential utility billing customer, of a repaired water leak and his request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about November 25, 2024, the Utilities Division obtained electronic reads of water usage for the month of November. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the November billing cycle, April Cunningham had started the cycle with a read of 817 and finished the November cycle with a read of 899, which resulted in consumption of 8,200 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, April Cunningham has provided proof of repair/maintenance of the service line leak which caused the high usage during the November billing cycle.

On or about December 26, 2024, the Utilities Division obtained electronic reads of water usage for the month of December. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the December billing cycle, April Cunningham had started the cycle with a read of 899 and finished the December cycle with a read of 989, which resulted in consumption of 9,000 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, April Cunningham has provided proof of repair/maintenance of the service line leak which caused the high usage during the December billing cycle.

If approved, the leak adjustment would issue a credit of \$103.30 to April Cunningham utility account.

PREVIOUS ACTION:

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

POLICY OBJECTIVE:

Click or tap here to enter text.

FINANCIAL CONSIDERATIONS:

Reduce utility revenues by \$103.30.

ATTACHMENTS:

- | | |
|---|-----------------------------------|
| <input type="checkbox"/> Ordinance | <input type="checkbox"/> Contract |
| <input checked="" type="checkbox"/> Resolution | <input type="checkbox"/> Plans |
| <input checked="" type="checkbox"/> Staff Report | <input type="checkbox"/> Minutes |
| <input checked="" type="checkbox"/> Other: Repair Documentation | |

RESOLUTION 1442

A RESOLUTION APPROVING A WATER AND WASTEWATER LEAK ADJUSTMENT REQUEST FOR APRIL CUNNINGHAM IN THE AMOUNT OF \$103.30

WHEREAS, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

WHEREAS, April Cunningham, a residential utility billing customer with account 10-000021-01, has notified the City of a water leak and is requesting a leak adjustment; and

WHEREAS, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

WHEREAS, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$103.30.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:

A water and wastewater leak adjustment in the amount of \$130.30 shall be credited to account 10-000021-01 of residential utility billing customer April Cunningham.

PASSED AND ADOPTED by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 20th day of February, 2025.

Damien Boley, Mayor

ATTEST:

Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: April Cunningham

Utility Service Address: 18309 Rock Ridge S

Utility Account Number: 10-000021-01

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$103.30 at the Board of Alderman meeting on 2/20/2025.

Upon resolution by the Board of Alderman, I, April Cunningham, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

April Cunningham
Customer's Signature

1/31/25
Date



Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **April Cunningham**

Utility Service Address: **18309 Rock Ridge S**

Utility Account Number: **10-000021-01**

Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

1. The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): \$11.96
 Average monthly water usage for this property: 3,900 gallons

2. Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): \$7.14

3. If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): \$10.17
 Average monthly wastewater usage for this property: 3,900 gallons
 Was the leak inside or outside the home: outside
 Was the wastewater billed winter average or actual usage: actual usage

Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

MONTH 1	
Original Water Bill Amount	
8,200 gallons @ 11.96 per 1,000 gallons =	98.07
Adjusted Water Bill Amount	
7,800 gallons @ 11.96 per 1,000 gallons =	93.29
+ 400 gallons @ 7.14 per 1,000 gallons =	2.86
	96.15
Water Discount =	
	1.92
Original Wastewater Bill Amount	
8,200 gallons @ 10.17 per 1,000 gallons =	83.39
Adjusted Wastewater Bill Amount	
3,900 gallons @ 10.17 per 1,000 gallons =	39.66
Wastewater Discount =	
	43.73

MONTH 2 (if applicable)	
Original Water Bill Amount	
9,000 gallons @ 11.96 per 1,000 gallons =	107.64
Adjusted Water Bill Amount	
7,800 gallons @ 11.96 per 1,000 gallons =	93.29
+ 1,200 gallons @ 7.14 per 1,000 gallons =	8.57
	101.86
Water Discount =	
	5.78
Original Wastewater Bill Amount	
9,000 gallons @ 10.17 per 1,000 gallons =	91.53
Adjusted Wastewater Bill Amount	
3,900 gallons @ 10.17 per 1,000 gallons =	39.66
Wastewater Discount =	
	51.87

Total Discount = 103.30

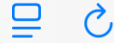
Updated with 11/1/2024 Rates

11:31



Done

cloudview1.ebizcharge.net



1

/ 1



Invoice # 12356

Balance Due

\$1,500.00

Cooters Plumbing LLC

504 Center Street
Lathrop, MO 64465

Invoice Date	Due Date	P.O Number
--------------	----------	------------

1/16/2025	1/16/2025	
-----------	-----------	--

Bill To

Cliff Cunningham
18309 Rock Ridge
Smithville, MO 64089

Ship To

Item No.	Description	Qty	Unit Price	Amount
14 plumbing	Dig and replace water line from house to meter, leaking	1.00	\$1,500.00	\$1,500.00

Sub-Total \$1,500.00

Tax \$0.00

Payments/Credits \$0.00

Balance Due \$1,500.00

Thank you for your business!

